



PENNYRILE ALLIED COMMUNITY  
SERVICES, INC.

*2018 - 2019 Annual Report*



July 29, 2019

"No one is useless in this world who lightens the burdens of another." — Charles Dickens

I am honored to present the 2019 Annual Report. I want to start by expressing my sincere appreciation and "Thank You" to our Board of Directors for their commitment to the agency, their continued confidence in me, their support of our staff, and their desire and dedication to our communities and the individuals and families we serve and represent.

FY2019 was a year of significant changes as we saw almost 1/3 of our board membership change after the 2018 election. While we hated to see old friends and supporters go it is always an exciting time when new folks join your organization with new energy and ideas. I would be remiss if I did not mention we lost one of our most committed and long-term board members with Mrs. Gwen Blanchard's departure in moving out of state to be closer to her family due to health reasons. She is greatly missed as she has been on our board since our inception in 1974.



While FY2019 was a most difficult year in many ways we are proud of our outcomes and accomplishments during the fiscal year July 2018 through June 2019. Our staff has been amazing in delivering the services we provide to individuals and families as we are intended to reach. This was done during a year with significant funding cuts in many of our programs as well as the changing of a key position such as our Finance Director. During the year it was very stressful at times I cannot express how proud of a group of folks I am as with our Program Directors and staff. Through all the adversity in FY2019 they always looked forward to how can we better serve those in our communities in need.

A recurring theme and ongoing struggle facing every entity that relies on federal and state grants is the uncertainty of future funding. We continue to evaluate our internal processes to find ways to be more efficient with the funds we have been provided as well as how to reduce the cost of delivering these services. Part of this review will encompass what services we should continue providing, what services we need to be providing as well as are there anything we are currently doing that we should stop doing.


I am pleased to say that as we began this fiscal year in our Aging Program, we were estimating an annual loss for over \$350,000 based on current funding levels. By making the changes of only cooking in 3 of our 9 centers and catering the meals to the other center as well as changing our hours of operation to those hours as required by our contract, we have been able to close this gap. I know all of us would have preferred to not have to make these types of tough decisions, but we had exhausted all other options available to us.

We also had very hard choices this year with over \$1.6 million cut in our Medicaid Transportation funding. This required a very hard look at our cost of delivering those services as well as what our fees and charges must be to make up this level of cuts in our funding. As everyone can imagine no one likes having to increase fees and cost but there are times that this is the only remaining option.

Throughout this annual report you will see the numbers of services that we have provided and the impact we have made in the lives of those we serve and the communities in which we live. Going forward in the future we hope we can not only continue finding ways of reducing cost and efficiencies but actively pursue other funding opportunities to continue our ability to promote self sufficiency

Sincerely,

Harold Monroe



*As Chairman of the Board of Directors for the Pennyrile Allied Community Services (PACS) it is with great pleasure I present this year's annual report. In times when funding is being cut and it becomes increasingly difficult to keep services at the appropriate level, I am proud to say the PACS staff, volunteers and board members continue to rise to the challenge.*

The PACS employees continually adjust to the challenges they face. I am proud of the management staff, the workers in each area served by PACS, volunteers and the board of directors for working together and being flexible in meeting the difficult challenges we have faced this past year. Even with the challenges that have come down the pike, PACS is meeting their mission of reducing and eliminating poverty and helping individuals to live with dignity. I commend all of the PACS employees for staying on course and making each community they serve a better place to live, work and play.

My sincere thanks goes to the PACS Board of Directors who serve without pay and represent the nine county service area. You are a diverse group that serves many and varied needs from the counties you represent. Your volunteerism is to be commended for the sacrifices you make to serve on our board. You are committed to making life better for those who have needs in your community.

As we look to the uncertain future of community action agencies, we are committed to do all we can to provide more services with less resources. We always want to move forward in accomplishing our mission of Helping People and Changing Lives. I hope each of us can continue in a unified fashion to continue to make the Pennyrile region the best community action organization in the state of Kentucky. May we strive to be the model for all those who come to serve after we have completed our time of service.

Best Regards,

Gary Jones

Chairman, Pennyrile Allied Community Services

# BOARD OF DIRECTORS 2018-2019

**GARY JONES**  
Chairman

**TERRY TEITLOFF**  
Vice-Chairman

**DON ROBERTSON**  
Secretary

## **CALDWELL COUNTY**

Mary Blanchard  
Shelia Gates  
Mayor Kota Young  
Judge Larry Curling

## **CHRISTIAN COUNTY**

Rev. M. O. Fort  
Mayor Carter Hendricks  
Jayne Tandy  
Judge Steve Tribble  
Beverly Watkins-LeRoy

## **CRITTENDEN COUNTY**

Adam Ledford  
Diane Adams  
Judge Perry Newcom

## **HOPKINS COUNTY**

Judge Jack Whitfield  
Mayor Kevin Cotton  
Rudy Stone  
Judy Stanley

## **LIVINGSTON COUNTY**

Crissy Carter  
Judge Garrett Gruber  
Terry Teitloff

## **LYON COUNTY**

Don Robertson  
Judge Wade White  
Thomas Owen

## **MUHLENBERG COUNTY**

Delila Bush  
Mayor Jan Yonts  
Judge Curtis McGehee  
Gary Jones  
Ben VanHooser

## **TODD COUNTY**

Nancy Camp  
Judge Todd Mansfield  
Sue Rose

## **TRIGG COUNTY**

Judge Hollis Alexander  
Ruth Anne Mitchell

# Pennyrile Allied Community Services, Inc. Makes a Difference in the Pennyrile Area

## *A Sampling of 2018-2019 Accomplishments*

**\$15,427,954**

Dollars leveraged for Pennyrile counties  
through federal, state, and local sources

**2,340,923**

Miles driven by PACS  
Transportation vehicles

**186,194**

Transportation services and rides  
provided by PACS  
Transportation

**148,783**

Congregate and Home Delivered  
Meals served through the Title III  
and Home Care Program

**67,442**

Hours of volunteers who helped  
others through RSVP

**1 100**

Households that received  
Assistance and Outreach  
by Community Services Block Grant

**6,187**

Households kept warm through the  
LIHEAP Program

**214**

Individuals/households enrolled  
through Kynect Program

**476**

Individuals received Family  
Preservation Services

# AGING PROGRAMS

Rachel Cook, *Director*

## ACCOMPLISHMENTS

TITLE III

July 1, 2018-June 30, 2019

Transportation	23,025 Trips
Outreach	1,718 Contacts
Information and Assistance	2,822 Contacts
Homemaker	3,118 Hours of Housework
Congregate Meals	58,577 Meals Served in the Center
Home Delivered Meals	42,990 Home Delivered Meals

There are 5 individual programs that make up the PACS Aging Programs: Title III, Homecare, SCSEP, SHIP and Aging Transportation. Each program is very dependent on the other for a successful operation in our counties. The Senior Citizens Centers are funded through the Older Americans Act, Title III, Home Care, and USDA. All Aging Programs met the goals for the 2018-2019 program year.

The Title III program is contracted through the Pennyrile Area Development District with funding from the Older American's Act. PACS serves over 6,000 unduplicated clients through the Title III services that include all of the above listed categories. All services are free to individuals 60 years and older. Donations are encouraged and these donations are budgeted back into the area the donation was received. Donations are very important as they are used to expand services in that county.

## ACCOMPLISHMENTS

Home Care

July 1, 2018-June 30, 2019

Home Delivered Meals	47,216 Home Delivered Meals
Respite	823 Hours of Sitting
Homemaker	6,705 Hours of Housework

Home Care is state funded through the Department of Aging and Independent Living and the Pennyrile Area Development District. This program provides in-home services to seniors who have functional impairments that may prevent them from completing the activities or instrumental activities of daily living. Home Care clients must be assessed by a case manager to be declared eligible for this program. There is no charge for these programs, but donations are accepted to help expand services.

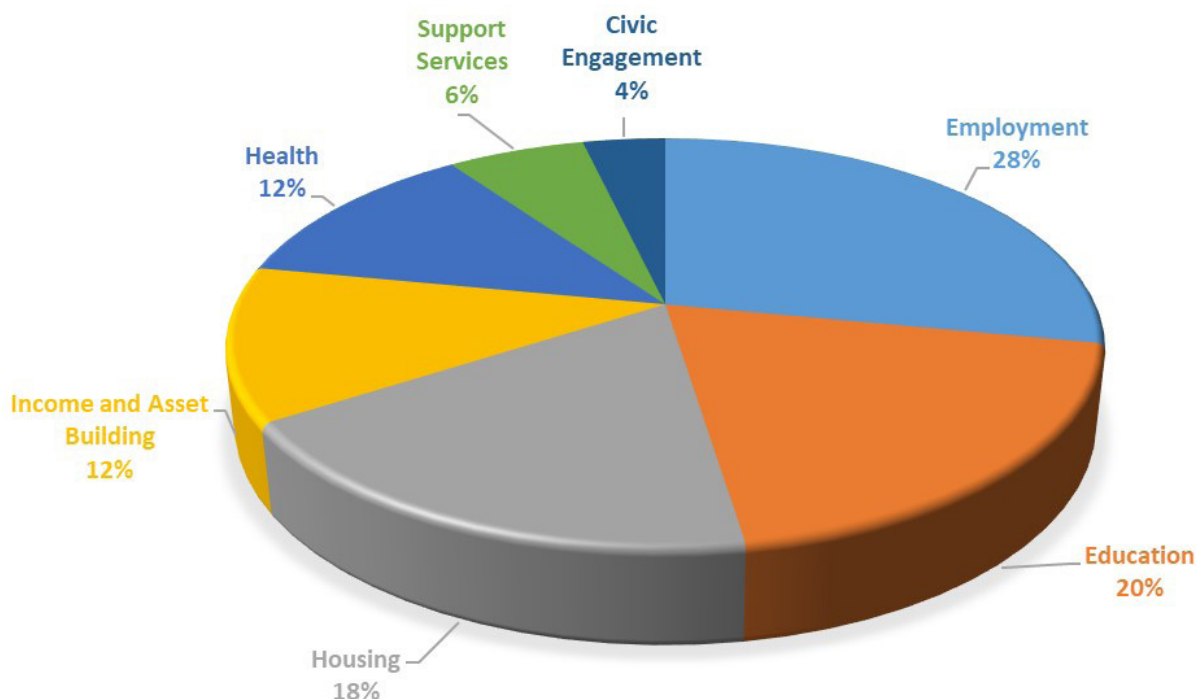
# COMMUNITY SERVICES

Misty Noel, Director

## COMMUNITY SERVICES BLOCK GRANT (CSBG)

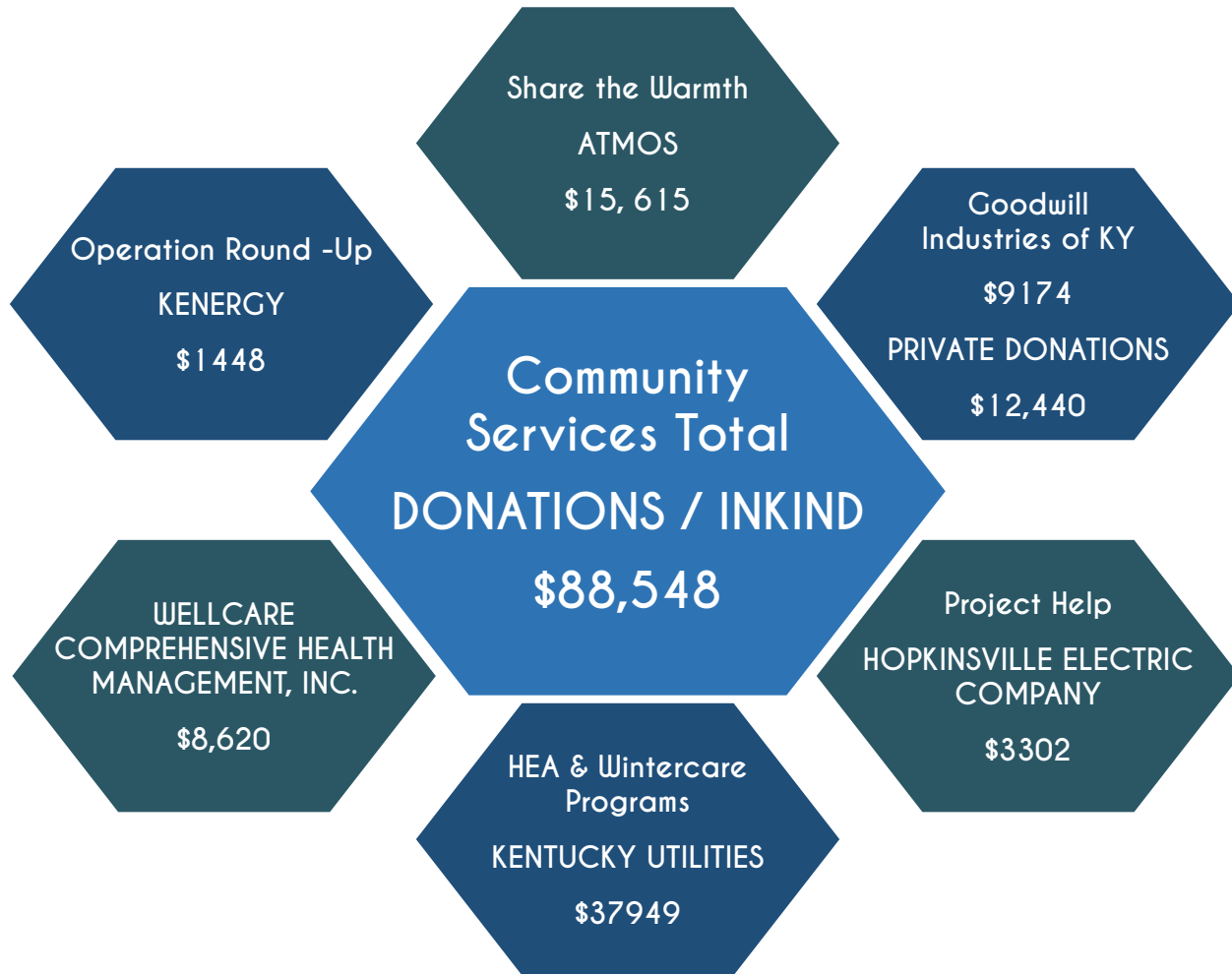
The Pennyrile Allied Community Services, Inc. (PACS) administers the Community Services Block Grant Programs (CSBG) through a contract with the Cabinet for Health and Family Services, Department for Community Based Services. These programs are designed to address the needs of the low-income residents and to assist them with working towards becoming more self-reliant. The Community Services Coordinators housed in each of the nine counties provide emergency assistance and case management to individuals and partners with community resources to provide employment, financial management, education concerns, cooking/shopping on a budget and maintaining a home. The focus of CSBG is to provide services as part of the case management, which in turn leads to self-reliance. Through case management, home visits, telephone calls, referrals and community involvement the CSBG program has assisted over 1,100 households received \$180,000 in assistance in one of the following areas of need: Employment, Education, Housing, Income and Asset Building, Health and Civic Engagement.

The chart below is a breakdown of the 1,100 individuals/households served in each of these areas for the 2018-2019 program year.





## Community Services Partnerships

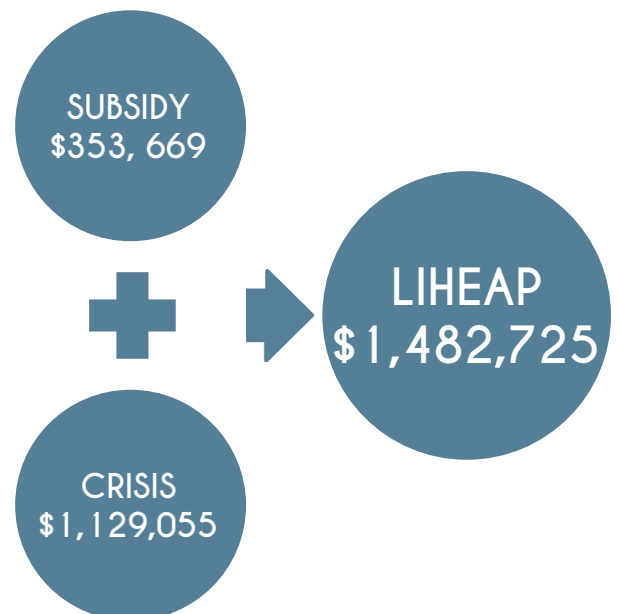


## LOW-INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)

The Low-Income Home Energy Assistance Program (LIHEAP) helps keep families safe and healthy through initiatives that assist families with energy costs. Over **3,500** households in the Pennyriple received **\$1,482,725** in heating assistance benefits.

**LIHEAP Subsidy** component operated from November 5, 2018 to December 14, 2018 with **2,700 Households** receiving **\$353,669** in heating assistance benefits.

**LIHEAP Crisis** component started January 7, 2019 and ended April 30, 2019 with **3,487** households receiving **\$1,129,055** in heating assistance benefits.



# FAMILY PRESERVATION

Christine Bustamante, *Director*

## PENNYRILE

	IFPS	FRS	FACTS	TANF (IFPS & FACTS)	DIVERSION	CCC/HBS
Target Referrals	25	13	15	25	40	21
Families Served	17 (2 active)	7 (1 active)	7 (2 active)	11 (3 active)	21 (2 active)	19 (6 active)
Total PR*s	36	27	27	34	52	56

## PURCHASE

	IFPS	FRS	FACTS	TANF (IFPS & FACTS)	DIVERSION	CCC/HBS
Target Referrals	25	13	15	30	40	19
Families Served	23 (3 active)	7 (2 active)	9 (4 active)	24 (4 active)	31 (8 active)	2 (1 active)
Total PR*s	71	14	29	51	77	2

Family Preservation Programs work with families and children in the Lakes region to prevent the unnecessary removal of children from their homes; and to decrease the likelihood of abuse and/or neglect. This is accomplished through skills training, community resource/service identification, concrete assistance, and effecting a cognitive change within the family structure. The overall goal is to help families remain intact while ensuring the safety and well-being of the children.

\*PR – Placement Risk: A placement risk is the child identified as being at risk of entering out of home care; or experiencing abuse and/or neglect. Example: Total PRs of 71 means the program has worked directly with 71 children to keep them safe and in their homes.

# HEALTH BENEFIT ASSISTORS PROGRAM

## Josh Wilhelm, *Director*

The Health Benefit Assistors Program (HBA) is a state funded service that was created to help individuals apply for enrollment into a health insurance plan through the Federal Facilitated Marketplace (Healthcare.gov) as well as assist individuals in enrolling into a state funded plan (Medicaid) through Kentucky's newly established benefit portal, Benefind. As a part of Community Action of Kentucky (CAK), Pennyrile Allied Community Services focus services towards low income households, however our services are available for all uninsured.

Employees for the HBA program are known as an "In-Person Assister" or "Assisters." Each assister has completed training and have been certified by the state of Kentucky and by the Centers for Medicaid and Medicare (CMS) to help individuals in completing applications for enrollment into various insurance plans.

### Services Offered/Types of Enrollment

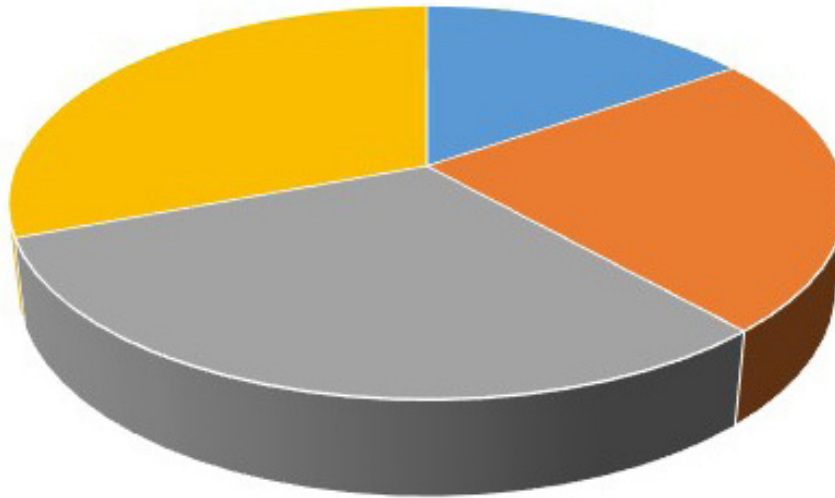
Medicaid- Medicaid is based solely on income and is derived from the Federal Poverty Income Level distributed each year by the federal government. Traditionally, individuals below or at the federal poverty level were eligible for Medicaid benefits, however Kentucky has elected to expand its eligibility with new provision from the Affordable Care Act (ACA). Medicaid now encompasses 133% of the federal poverty income level. Consumers of Medicaid are enrolled through Benefind, (Benefind.ky.gov) the states newly created benefit portal.

Family Size	Household Income
1	\$16,753
2	\$22,715
3	\$28,676
4	\$34,638

**Quality Health Plan (QHP)**-Qualified Health Plans are health plans that are certified by CMS that provide the essential benefits in compliance with the Affordable Care Act and are subsidized by an Advanced Premium Tax Credit (APTC) to lower the cost of the enrollee's monthly premium.

Open enrollment for the purchase of private insurance ran from November 1<sup>st</sup>, 2018 through December 15<sup>th</sup>, 2018. However, individuals that meet the criteria for Medicaid, or have a qualifying event can still apply throughout the entire year. Qualifying events include change of income, change of household size, or loss of coverage. Below is an overview of PACS HBA Program performance for the 2018-2019 contract year.

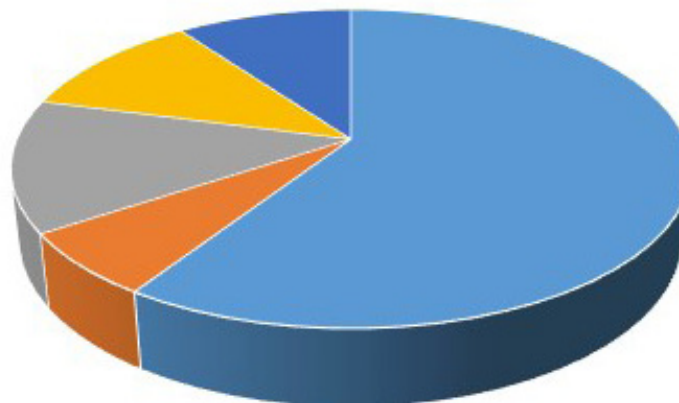
Region 1:  
56 Hours of Enrollment Assistance  
13 Enrollments



■ Caldwell ■ Crittenden ■ Livingston ■ Lyon

## 96 OUTREACH & EDUCATION EVENTS IN REGION 1

Region 2:  
289.5 Hours of Enrollment Assistance  
201 Enrollments



■ Christian ■ Hopkins ■ Muhlenberg ■ Todd ■ Trigg

## 60 Outreach and Education Events in Region 2

# RETIRED & SENIOR VOLUNTEER PROGRAM

## Josh Wilhelm, Director

The Retired and Senior Volunteer Program (RSVP) recruits and places volunteers that are fifty-five years of age and older in public agencies, secular or faith-based private/public non-profit organizations, or proprietary health care organizations. RSVP offers flexibility and choice as it matches the personal interest and skills of older Americans with the community needs throughout Christian, Hopkins, Muhlenberg, and Trigg Counties.

RSVP is federally funded by The Corporation for National and Community Services (CNCS) and matched with local money from Fiscal Courts in Christian County, Hopkins County, Muhlenberg County, Trigg County, United Way of the Pennyryle and Fundraising.

RSVP's fiscal program year runs April through March. RSVP has a total of 560 volunteers who donated 67,442 service hours throughout our four counties. The Cabinet of Health and Family Services estimated the value of a volunteer's time at \$21.38. Multiply that number by the number of hours served was a savings of over \$1.4 million to the non-profit, government agencies, and proprietary health care organizations helped by RSVP Volunteers for 2018-2019.

April 1, 2018 - March 31, 2019	Volunteers	Volunteer Hours	New Volunteers
Christian County	127	17,652	17
Hopkins County	149	19,720	23
Muhlenberg County	155	14,774	2
Trigg County	129	15,296	21
Total	560	67,442	63

**\*\*All numbers and hours are unduplicated totals\*\***

## TAX COUNSELING FOR THE ELDERLY (TCE)

The mission of the TCE preparation program is to assist elderly and low-income taxpayers in satisfying their tax responsibilities by providing free tax return preparation. To establish the greatest degree of public trust the IRS- certified volunteers are required to maintain the highest standards of ethical conduct and provide quality service. PACS had 22 TCE Volunteers that completed an amazing 3,052 Federal and State tax returns with over \$1.6 million in Federal dollars refunded to 2,380 elderly and low-income taxpayers. The 2018 tax season was a huge success due to the astonishing 3,878 dedicated hours of service from PACS TCE Volunteers.

## 2018 TAX SEASON RESULTS

	Federal Returns Accepted by IRS	State Returns Accepted by IRS	Federal Dollars Refunded	Total Helped	Over 60	Under 60	Hours Served	TCE Volunteers
Christian	557	495	\$442,730.00	762	476	286	1,468	8
Hopkins	241	241	\$199,091.00	333	251	82	381	3
Muhlenberg	222	181	\$173,355.00	323	227	96	741	5
Trigg	638	477	\$793,312.00	962	480	482	1288	6
<b>Totals</b>	<b>1,658</b>	<b>1,394</b>	<b>\$1,608,488.00</b>	<b>2,380</b>	<b>1,431</b>	<b>946</b>	<b>3,878</b>	<b>22</b>

**PACS – RSVP is proud to share the following accomplishments from the 2018 – 2019 fiscal year:**

- 110 unduplicated volunteers helped 9,777 unduplicated individuals receive food security from local food banks, holding food drives, collecting and distributing items, and serving food at the salvation army.
- 71 unduplicated volunteers distributed information on health insurance, access and benefits to 4,000+ individuals.
- 57 students received one on one counseling from 28 unduplicated volunteers. Surveys were submitted from teachers with results showing 30 students showed improvement in their reading skills since being paired with an RSVP volunteer for the school year. 10 out of the 30 showed 50% improvement in reading by one grade level.
- 29 unduplicated volunteers reached over 1000 children through mentoring at 7 stations.
- 25 unduplicated volunteers kept hospital gift shops, information desk, etc. opened by volunteering more than 4,102 hours.
- 27 unduplicated volunteers kept museums, art centers, libraries in the area open to keep their county's history alive by volunteering with local historical and genealogical societies in the area and more by volunteering 4,175 hours.
- 23 unduplicated PACS-RSVP volunteers participated in training and tax preparation for Tax Counseling for the Elderly (TCE). A program in which RSVP volunteers prepared and counseled individuals in the preparation of their tax returns. As a result 1,431 elderly tax returns with a total of 1,679 tax returns completed and accepted by the IRS. A total of over \$1.6 million was refunded to the low income and elderly in the Pennyrile Area.
- Over 125 quilts, 75 bears, 35 walker bags with countless crocheted blankets and cards were made and distributed by RSVP volunteers at nursing home, housing projects, veterans centers, Bright Life Farms (for mentally handicapped adults), Red-Cross and Pennyrile Children's Advocacy Center.
- Four volunteer recognition events were held, one in each county, to show appreciation to all RSVP volunteers. PACS RSVP and RSVP advisory boards help plan, setup, serve, and clean up this event.
- PACS RSVP participated in Recognition Day for National Service in April 2019 with great participation from our elected officials in our communities.
- PACS RSVP participated in MLK Day of Service in January 2019 with wonderful service projects and participation from the communities.
- PACS RSVP participated in the 9/11 Day of Service remembering our lost and injured first responders and showing appreciation to all first responders in throughout our communities.
- PACS-RSVP partnered with Pennyrile RC&D for Take a Kid Fishing Day in Christian, Muhlenberg and Trigg Counties. Volunteers partnered with youth ages 3-15 for a day of mentoring through fishing, working with others, learning patience, and family fun.
- PACS-RSVP partnered with Tax Counseling for the Elderly Program to assist elderly and low-income families to free tax assistance.
- PACS-RSVP partners with the Boards of Education in Christian, Muhlenberg, and Trigg Counties for America Reads/ Tutoring in the schools and community.
- PACS-RSVP partnered with Pennyrile RC&D for Take Kids Fishing Day in Christian, Muhlenberg, and Trigg Counties; Nature Fest and Water Fest in Christian County to mentor children, expose them and their families to nature through outdoor classrooms and stations setup teaching about plants, animals, soil, and water safety.
- PACS-RSVP partnered with local veteran centers to have events and visits with the veterans that live at the centers.
- PACS-RSVP partnered with 0. local food banks in all Christian, Hopkins, Muhlenberg, and Trigg Counties to assist with food drives and local distributions.
- PACS-RSVP partnered with the Girl and Boy Scout Troops to provide RSVP volunteers to mentor school age children.
- PACS-RSVP partnered with The Light House Family Resource Center, so no child goes without the appropriate school supplies to learn.
- PACS-RSVP partnered with the Dawson Springs Elementary Family Resource Center donating school supplies for kids in need

**What are PACS RSVP Volunteers doing in the Pennyrile area?**

**Visit our Facebook page at <https://www.facebook.com/pacsrsvp1/> to find out more!**

# TRANSPORTATION

## Ken Johnston, *Director*

The Transportation Program's primary purpose is to provide safe, reliable, and affordable transportation options to the residents of the Pennyrile. Services are provided throughout PACS 9 Counties, with reduced fares. We at PACS Transportation promote self-sufficiency by providing the residents of the Pennyrile Area with a means to get to work, services, and resources which otherwise would not be accessible.

### REPORT OF OPERATIONS FY19

Days of Service	307
Total Trips	186,194
Total Miles	2,340,923
Public Transportation Trips	60,895
Public Transportation Miles	532,831
PACS Medicaid Trips	88,970
PACS Medicaid Miles	990,156
Sub-Contractor Trips	31,888
Sub-Contractor Miles	743,774
Veteran Trips	4,441
Veteran Miles	74,162

Transportation is coordinated by the PACS Transportation Administrative Staff, County Managers, Dispatchers and Drivers. All PACS Transportation employees work together for the common goal of providing safe, efficient and necessary transportation to the residents of the Pennyrile Region. The funding for the various Transportation Programs comes through the KY Office of Transportation and Delivery, contracts with various agencies and cities, donations, and fares.

#### Bus Shelter Project

Transportation was awarded the funds to purchase and install 6 bus shelters in Hopkinsville and the city purchased and installed 8. They look fantastic and help to protect our passengers from the elements. Each one has its on solar powered light for evenings.

#### Remodel of 3 Large Areas of Transportation Annex

We have had many conversations with our funding source about possibilities of remodeling the Annex. Last year we applied for a 3-room remodel which covers a lot of wasted area we hoped to put to better use. We moved our Hopkinsville Transit waiting area and office there 2 years ago to utilize some of it. Well, we too that area and 2 other large areas and with the help of local contractor David East of East Construction LLC, the 3 areas are now a waiting room and office area for Hopkinsville Transit, two offices and a supply room, and the old kitchen is now a kitchenette and our new training room.

#### PACS Transportation Sub-Contractor Program

One of the biggest hurdles Transportation has faced is the Medicaid Expansion under the Affordable Care Act. Trying to complete trips for all of our public services and complete the trips on our expanding Medicaid contract was taxing on our system. Our solution was to seek out entrepreneurs interested in becoming sub-contractors for our Medicaid Program. Every year, in January, we send a letter out to anyone in our region in the transportation industry, inviting them to come explore the possibilities of becoming a PACS sub-contractor.

Frank Thomas began MedTransit, in Hopkinsville, KY, five years ago with 2 vehicles, with him and his father being the 2 drivers. Since then, he has expanded his fleet to 7 vehicles and has 7 employees.

In FY16 we helped Silver Swan Transportation, in Hopkinsville, KY, build from one vehicle, Nelson Iwegbu as the owner/driver, to his current 7 vehicles and 8 drivers.

Blue Dot Taxi, in Madisonville, KY, was a new, existing cab company that joined us this year as well. They have 12 vehicles and 18 employees delivering PACS Medicaid rides.

Our newest contractor has been with us over a year now. Divine care in Madisonville is run by Dr Watson from Louisville. He operated some vehicles in Louisville and started helping us out as well. They operate 2 vehicles in and around Hopkins County.

For every vehicle, driver, gallon of gas used, and client delivered safely by a sub-contractor, that is a PACS vehicle or driver available for Public, Veterans, or JOBS Transportation in our region. This also adds jobs in our region for PACS and other companies' drivers.

# WEATHERIZATION

## Susan Marsh, Director

The scope of the Weatherization program continues to be one of assisting in the achievement of a more helpful dwelling environment and maximum energy conservation for low-income clients. The priority measure PACS performs on a house or mobile home is checking the energy systems of the dwelling. This includes furnaces, space heaters, fireplaces, water heater jackets, duct wraps and duct repairs if needed, flue repairs, safety materials and safety repairs. A National Energy Audit is performed on each house and a Manufactured Energy Audit is performed on each mobile home PACS serves. These audits show the areas the Weatherization program should address while performing Weatherization Services.

As the second priority, the major infiltration work is completed. This includes repairing and/ or replacing missing doors, panels, panes; missing windows and/or windowpanes; repairs to supply and return ducts; and major envelope holes. The general heat waste priority is then repaired, blocking is installed, attic bypasses are addressed and sealed, roof repair, which is very limited by regulations, is completed. If necessary, the walls of the dwelling are then repaired and insulated. Floors are repaired, ground cover is installed underneath the structure, pipe wrap, and insulation is completed. With LIHEAP funds combined with DOE, the Weatherization program has completed 22 homes.

## ATMOS (C.A.R.E.S.)

The Demand Side Management (DSM) partnership program with Atmos Gas Company is intended to provide current low<sup>7</sup>-income Atmos Gas residential consumers assistance and advice concerning energy efficient improvements specific to their homes.

The program is offered at no cost to the participant. This program acts as a "piggyback" program in conjunction with PACS Weatherization program to ensure the most energy saving measures are completed to conserve the greatest amount of energy. Caldwell, Christian, Crittenden, Hopkins,

Livingston, Lyon, Muhlenberg, Todd, and Trigg counties are served by CARES.

The goal of this program is to reduce the energy usage of Atmos Gas residential customers. In order for one to receive the CARES benefits, one must be eligible for PACS Weatherization program.

The program guidelines are based on the 200% OMB Poverty Guideline. These guidelines are based on number of people in household and allowable yearly income.



# PACS COUNTY OFFICES

## COMMUNITY SERVICES OFFICES

COUNTY	COORDINATOR	ADDRESS	TELEPHONE
Caldwell	Nan Tacket	110 S. Cave St, Princeton, KY 42445	270-365-5097
Christian	Alpha Downs Monike McGlothan	P.O. Box 549 1100 Liberty St. Hopkinsville, KY 42241	270-885-4959
Crittenden	Kathey Belt	P.O. Box 252 402 N. Walker St. Marion, KY 42064	270-965-4763
Hopkins	Freddie Stafford	P.O. Box 427 130 E. Branch St. Madisonville, KY 42431	270-821-8114
Livingston	Ginger Dietz	P.O. Box 373 763 Cutoff Rd., Smithland, KY 42081	270-928-2827
Lyon	Kelly Marlowe	P.O. Box 567 Courthouse Square Eddyville, KY 42038	270-388-7812
Muhlenberg	Kelsea Piper	P.O. Box 422 30 Big John Plaza Dr. Greenville, KY 42345	270-338-5080
Todd	Wanda Brown	P.O. Box 501 Washington St., Elkton, KY 42220	270-265-5422
Trigg	Maybel Ellis	P.O. Box 1266 51 South Road, Suite B Cadiz, KY 42211	270-522-3265



## SENIOR CITIZENS CENTER

COUNTY	COORDINATOR	ADDRESS	TELEPHONE
Caldwell	Kelly Coleman	P.O. Box 474; 200 Eagle St., Princeton, KY 42445	270-365-7446
Christian	Rossia Schneider	1402 E. 7th St., Hopkinsville, KY 42240	270-886-8885
Crittenden	Jenny Sosh	210 N. Walker Marion, KY 42064	270-965-5229
Hopkins		200 N. Main St., Madisonville, KY 42431	270-821-1620
Livingston	Jenny Sosh	P.O. Box 373; 508 Rudd St., Smithland, KY 42081	270-928-2811
Lyon	Jennifer Burchett	P.O. Box 648; 631 W. Dale Ave, Eddyville, KY 42038	270-388-2171
Muhlenberg	Cheryl Spain	P.O. Box 208; 620 Cleaton Rd., Powderly, KY 42367	270-338-6222
Todd	Charlotte Lyons	P.O. Box 696; 104 Morris Weathers Rd., Elkton, KY 42220	270-265-5935
Trigg	Cissy Lawrence	P.O. Box 99; 127 Joy Ln., Cadiz, KY 42211	270-522-8341

# PACS COUNTY OFFICES

## RSVP

COUNTY	COORDINATOR	ADDRESS	TELEPHONE
Christian	Mary Robinson	1100 S. Liberty St., Hopkinsville, KY 42240	270-886-6341
Hopkins	Nancy Sellers	200 N. Main St., Madisonville, KY 42431	270-821-2252
Muhlenberg	Cheryl Spain	620 Cleaton Rd., Powderly, KY 42367	270-338-4043
Trigg	Kathy Meredith Audra Baker	127 Joy Ln., Cadiz, KY 42211	270-522-1713

## HUMAN SERVICE TRANSPORTATION

COUNTY	COORDINATOR	ADDRESS	TELEPHONE
Central Office	Kristine George	1111 S. Clay St., Hopkinsville, KY 42240	270-886-6641
Christian, Trigg	Deanna Grimes Sandy Willis	1200 S. Clay St., Hopkinsville, KY 42240	270-886-7999
Hopkins, Caldwell	Jeff Browning David Pierce	120E. Arch St., Madisonville, KY 42431	270-821-3232
Lyon	Jennifer Burchett	P.O. Box 648; 631 W. Dale Ave, Eddyville, KY 42038	270-388-2171
Muhlenberg, Todd	Chatman Ellis	607 W. Everly Brothers Blvd., Central City, KY 42330	270-338-6222
Crittenden, Livingston, Lyon	Kristen Wasilewski	2818 Hwy 60, Marion, KY 42064	270-498-9332

## FAMILY PRESERVATION PROGRAMS

COUNTY	COORDINATOR	ADDRESS	TELEPHONE
Caldwell	Christine Bustamante Megan Hudson	307 E. Main St., Princeton, KY 42445	270-365-6402
Christian	Christine Bustamante Megan Hudson Kayla Powell Mary Gullikson	1100 S. Liberty, Hopkinsville, KY 42240	270-707-9735 270-707-9736
Purchase Area	Christine Bustamante Karen Denny Derrick Parrot Megan Hudson	328 S. 9th St., Mayfield, KY 42066	270-247-7072 270-247-7089



Community Action: 52 Years of Moving Forward



**Pennyriale Allied Community Services, Inc.**

*Harold Monroe, Executive Director*

P.O. Box 549 1100 South Liberty Street | Hopkinsville, Kentucky 42240-0549

270.886.6341 | 800.264.0643

[www.pacs-ky.org](http://www.pacs-ky.org)

*“Empowering low-income individuals  
to become self-reliant through  
community service, assistance,  
education and partnerships.”*