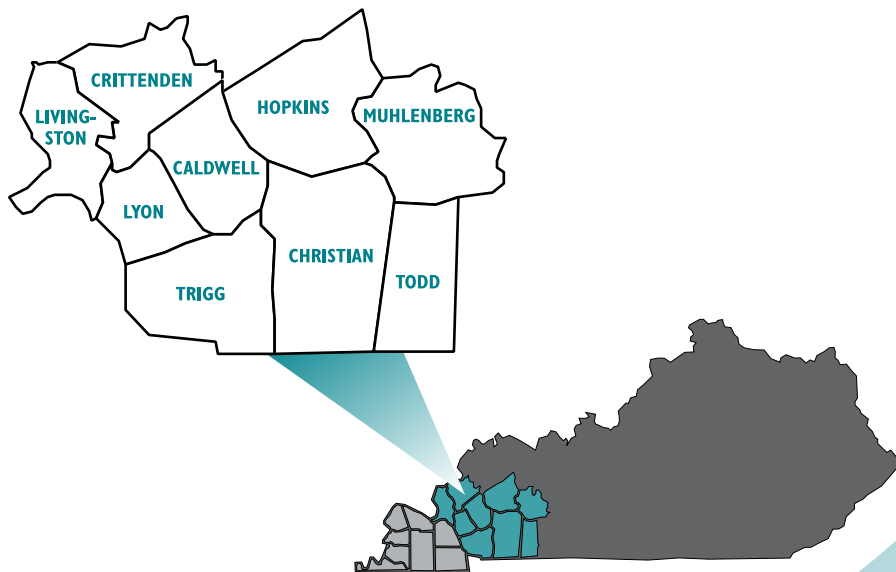


# **Pennyryle Allied Community Services, Inc.**

## **2013-2014 Annual Report**



July 17, 2014



Dear Friends of PACS,

Pennyriple Allied Community Services, Inc. is celebrating 50 years of service to counties of the Pennyriple and the State of Kentucky. It is a milestone that we are proud to celebrate with those who helped us along the way.

It is indeed a milestone, but by no means a destination!

Our organization is here for those in need, whatever those needs might be. At PACS, we know that to make a meaningful and lasting difference, we must be both tireless and innovative.

The economy shows signs of rebounding and indicates improvement in the lives of some. But until there is improvement in the lives of all, our staff cannot, and will not, rest.

PACS, our staff, our Board of Directors and our supporters promise to carry our mission forward of providing services and improving the quality of life to those who need our services.

Sincerely,

A handwritten signature in black ink that reads "Judy R. Peterson". The signature is written in a cursive, flowing style.

Judy R. Peterson  
PACS Executive Director



Good evening and welcome everyone to this year's Annual Pennyrile Allied Community Services banquet. It is so good to see you all.

Boy does time fly! It is hard to imagine we were sitting here together a year ago celebrating PACS and all its accomplishments. Needless to say with all these new rules and regulations it has been a very demanding year for the employees. With the expertise of our staff and the guidance of our board of directors, we have progressed through another year with flying colors. Each and every year forward is going to be a challenge for agencies like ours, but we are elated to be able to offer these services to our community. As always, with steadfast determination, we here at PACS will continue to succeed and move forward.

Please except my sincere thanks to all of you who have made this year successful. I hope you all enjoy your evening and it is my hopes to see you again next year.

A handwritten signature in black ink that reads "Rick Newman". The signature is written in a cursive style with a long horizontal stroke at the end.

Chairman Rick Newman

# Board of Directors 2013-2014

**JUDGE RICK NEWMAN**

*Chairman*

**JUDGE STEVE TRIBBLE**

*Vice-Chairman*

**DON ROBERTSON**

*Secretary*

## **CALDWELL COUNTY**

Mary Blanchard  
Robert Cox  
Shelia Gates  
Judge Brock Thomas  
Fred Walker

## **CHRISTIAN COUNTY**

Gwen Blanchard  
Rev. M. O. Fort  
Mayor Dan Kemp  
Lydia Simpson  
Jayne Tandy  
Judge Steve Tribble  
Beverly Watkins-LeRoy

## **CRITTENDEN COUNTY**

Fred Brown  
Minnie Brown  
Judge Perry Newcom

## **HOPKINS COUNTY**

Joyce Bedwell  
Judge Donnie Carroll  
Mayor David Jackson  
Mike Franklin  
Mayor Jenny Sewell  
Rudy Stone

## **LIVINGSTON COUNTY**

Jim Greer  
Judge Chris Lasher  
Margaret Shelton

## **LYON COUNTY**

Bob Austin  
Don Robertson  
Judge Wade White

## **MUHLENBERG COUNTY**

Delila Bush  
Mayor Eddie DeArmond  
Ben Harris  
Gary Jones  
Judge Rick Newman  
Ben VanHooser

## **TODD COUNTY**

Mayor Nancy Camp  
Judge Daryl Greenfield  
Sue Rose

## **TRIGG COUNTY**

Judge Hollis Alexander  
Manuel Brown  
Ruth Anne Mitchell

# Pennyrile Allied Community Services, Inc. Makes a Difference in the Pennyrile Area

## *A Sampling of 2013-2014 Accomplishments*

**\$12,184,687**

dollars leveraged for Pennyrile counties through federal, state, and local sources

**2,121,111**

Miles driven by PACS vehicles

**47,423**

Persons that received Assistance and Outreach by Community Services Block Grant

**190,012**

Transportation services and rides provided by PACS Transportation

**8,200**

Households kept warm through the LIHEAP Program

**190,988**

Congregate and Home Delivered Meals served through the Title III and Home Care Program

**1,571**

Individuals/households enrolled through Kynect Program

**79,811**

Hours of volunteers who helped others through RSVP

**640**

Children remained with their families because of the Family Preservation & Intervention Program



**HAVING FUN IN  
THE SENIOR  
CITIZEN CENTERS!!**



# Aging Programs

**Rachel Cook**  
*Aging Director*

There are 6 individual programs that make up the PACS Aging Programs: Title III, Homecare, Adult Day Care, SCSEP, SHIP and Aging Transportation. Each program is very dependent on the other for a successful operation in our counties. The Senior Citizens Centers are funded through the Older Americans Act, Title III, Home Care, and USDA. Transportation is funded through the Kentucky Transportation Cabinet and Title III. Adult Day Care Centers are located in three of our Senior Citizen Centers, Caldwell, Christian and Trigg counties. All Aging Programs met the goals for the 2013-2014 program year.

## ACCOMPLISHMENTS

### TITLE III

**July 1, 2013 - June 30, 2014**

Transportation	50,053 Trips
Outreach	833 Contacts
Information and Assistance	8,903 Contacts
Homemaker	4,389 Hours of Housework
Escort	2,013 Trips
Congregate Meals	66,189 Meals Served in the Center
Home Delivered Meals	65,335 Home Delivered Meals

The Title III program is contracted through the Pennyriple Area Development District with funding from the Older American's Act. PACS serves over 5,000 unduplicated clients through the Title III services that include all of the above listed categories. All services are free to individuals 60 years and older. Donations are accepted and these donations are budgeted back into the area the donation was received. Donations are very important as they are used to expand services.

## ACCOMPLISHMENTS

### Home Care

**July 1, 2013 - June 30, 2014**

Home Delivered Meals	59,464 Home Delivered Meals
Chore	180 Hours of Extensive House Work
Escort	3,077 Trips
Respite	259 Hours of Sitting
Personal Care	1,148 Hours of Personal Care
Homemaker	13,305 Hours of Housework

Home Care is state funded through the Department of Aging and Independent Living and the Pennyriple Area Development District. This program provides in-home services to seniors who have functional impairments that may prevent them from completing the activities or instrumental activities of daily living. Home Care clients must be assessed by a case manager to be declared eligible for this program. There is no charge for these programs, but donations are accepted to help expand services.

# Aging Programs

## Testimonials

*"I want you to know how much I really appreciate my home delivered meal that is brought to me. Without my meal I don't know what I would do."*

*H. Scott*

*Caldwell County*

*"I would be handicapped without my noon meals. I am 81 and my health is not the greatest. I am on a lot of medicine. I also have lost my vision in one eye due to glaucoma and cannot see to cook my meals anymore. I love the meals and look forward to seeing my meal deliverer every day."*

*R. Gee*

*Christian County*

*"My meals mean a lot to me. I appreciate them and they help me stay in my home. I like the interaction with my meal deliverer daily. She is so friendly and brings my mail to me every day. I am blind so getting these meals mean the world to me and the people do too."*

*S. Holloman*

*Crittenden County*

*"I am very thankful for my meals on wheels and also thankful for the people that prepare it. My meal deliverer is so kind too."*

*V. Arnold*

*Hopkins County*

*"I would like to tell you about the delicious meals I have been receiving from PACS from the last two years. They have been beautifully prepared. My favorite is fried chicken. The people that deliver the meals are just wonderful and I can't wait to be greeted with their smiling faces. They are getting to be more like family all the time. I would be in a nursing home if I did not receive a home delivered meal."*

*H. Hughes*

*Livingston County*

*"I have been receiving meals from PACS for nine years. The meals mean everything to me. I have a lot of health problems and just had knee surgery a few months ago. I cannot get around very well and I cannot stand for very long at a time. The PACS meals are the only hot meals I get daily. My family lives out of town and the meal deliverers are usually they only people that visit me. The meals are a blessing and I don't know what I would do without them."*

*B. Griffin*

*Muhlenberg County*

*"I am able to stay in my home thanks to the meals and someone cleaning my house. I have a friendly face I see every day that makes sure I am okay. I am so grateful for these people."*

*C. Camp*

*Todd County*

*"It is the highlight of my day to see my friend Brenda coming into my kitchen with my meal. She is always smiling and is very kind to me. The food is very good. I like the chicken and dressing and peach cobbler the best. Brenda always checks to see that I am okay and I appreciate that because I have a bad heart so it's comforting to me to know she would call for help if I needed it."*

*Ronella*

*Trigg County*



# Community Services Block Grant

**Molly Thomas**  
***Program Director***

The Pennyrile Allied Community Services, Inc. administers the Community Services Block Grant through a contract with the Cabinet for Health and Family Services, Department for Community Based Services.

The Community Services Block Grant (CSBG) program is designed to provide services and programs that directly and indirectly address the needs of the low-income consumer, through a network of other neighborhood-based organizations, for the reduction of poverty, the vitalization of low-income communities and the empowerment of low-income families and individuals in rural and urban areas to become fully self-sufficient.

Accomplishments of the Community Services program for July 1, 2013 through June 30, 2014 are as follows:

<b>Category</b>	<b>Information/Referrals</b>	<b>Direct Services</b>
Employment	320	410
Education	35	126
Income Management	1255	4905
Housing	264	552
Emergency Services	397	10982
Nutrition	313	2293
Linkages	42	13984
Self-Sufficiency	43	136
Health	455	745

Other programs/resources used to provide assistance to those in need are:

- Gardening Program
- Scholarship Program
- Emergency Food and Shelter Program
- HES Project Help
- Atmos Share The Warmth
- Beat The Heat

***CSBG Staff***



Households reporting zero income are automatically case managed if they come in and apply for monetary assistance. Assessments are being completed on each case requesting monetary assistance. Case Management services are available as are classes pertaining to the different categories listed above.

# Community Services Block Grant

**Molly Thomas**  
***Program Director***

The Pennyrile Allied Community Services, Inc. administers the Subsidy and Crisis phase of the Low-Income Home Energy Assistance Program through the Cabinet for Health and Family Services, Department for Community Based Services and the Kentucky Association for Community Action.

The purpose of the LIHEAP program is to assist households with the cost of home energy. The program is designed and is required, by Federal Law, to pay the highest energy cost to the lowest incomes, taking into account family size.

Accomplishments for October 1, 2013 through March 31, 2014 are:

## **SUBSIDY**

## **Crisis**

<b>Counties</b>	<b>Households</b>	<b>Benefit Amount</b>	<b>Households</b>	<b>Benefit Amount</b>
Caldwell	163	\$23,027.00	168	\$44,451.94
Christian	901	\$112,384.00	1549	\$322,532.14
Crittenden	196	\$31,259.00	232	\$73,059.02
Hopkins	775	\$101,069.00	750	\$186,839.19
Livingston	283	\$50,455.00	438	\$135,772.78
Lyon	86	\$11,692.00	82	\$24,421.66
Muhlenberg	392	\$54,944.00	518	\$140,170.81
Todd	446	\$67,104.00	624	\$155,331.88
Trigg	257	\$36,329.00	340	\$97,922.23
<b>Totals</b>	<b>3499</b>	<b>\$ 488,263.00</b>	<b>4701</b>	<b>\$1,180,501.65</b>

## Employment/Job Opportunities Wall

### Employment /Self-Sufficiency Fair



### West KY Community & Technical College Education/Employment/Job Readiness Fair



## Community Gardening Projects and Nutrition Awareness



## How to Weatherize your Home Class



## Clothing/Food Banks





# Family Preservation Program

**Joe Farless**  
*Director*

The **FFP** consists of the following services funded through both State and Federal grants providing services, unless noted, to families in the combined 18 counties of the Pennyryle and Purchase Areas called the “Lakes” through offices in Hopkinsville, Mayfield and Princeton. Thirty-Three individuals provide the services necessary to operate the programs mentioned and we are on track to meet the number of families required by our contracts which are divided into the specific services and service areas of the Pennyryle and Purchase.

**Intensive Family Preservation Services:** The IFPS, our crisis intervention program, attempts to prevent the unnecessary removal of children by providing intensive in-home services to families at risk of having their children placed in out of home care due to abuse, neglect or children being beyond the control of their caregivers. From July 01, 2013 through June 30, 2014, PACS served in the Pennyryle Area: 26 of 25 contracted families with 45 children identified as at-risk for potential removal and for TANF: 16 of 16 families with 26 children served. In the Purchase Area: 26 of 25 contracted families with 62 children identified as at-risk for potential removal and for TANF: 21 of 21 families with 41 children served.

**Family Reunification Services:** The FRS is a time limited service that assists the return of a child into the home of their caregiver and establish a safe and nurturing environment for the families. From July 01, 2013 through June 30, 2014 PACS served in the Pennyryle Area: 11 of 17 contracted families with 18 children identified as at-risk for potential removal. In the Purchase Area: 9 of 17 contracted families with 12 children identified as at-risk for potential removal and for TANF: 8 of 10 families with 16 children served.

**Family and Children Together Safely (FACTS):** FACTS is a less intensive in-home service that works to prevent the negative issues within a family from reaching a crisis stage which may then lead to the placement of the child into out of home care. From July 01, 2013 through June 30, 2014 PACS served in the Pennyryle Area: 10 of 9 contracted families with 22 children identified as at-risk for potential removal and for TANF: 15 of 15 families with 31 children were served. In the Purchase Area: 11 of 9 contracted families with 22 children identified as at-risk for potential removal and for TANF: 13 of 11 families with 26 children were served.

**DIVERSION** our crisis intervention program, attempts to prevent the unnecessary removal of children by providing intensive in-home services to families at risk of having their children placed in out of home care due to abuse, neglect or children being beyond the control of their caregivers. Is also time limited service that assists the return of a child into the home of their caregiver and establish a safe and nurturing environment for the families. From July 01, 2013 through June 30, 2014, PACS served in the Pennyryle Area: 43 of 64 and served 83 children. In the Purchase areas: 41 of 64 and served 77 children.

## **Community Collaborations for Children (CCC): In-Home Based Services (IHBS)**

The IHBS provides in-home services to families at low or no risk of being removed from the home. This program aids families in parenting skills, budgeting and resource linkage to name but a few of the services reentered. From July 01, 2013 through June 30, 2014, The IHBS in Pennyryle has served 57 of 70 families and served 129 children while the Purchase area has served 26 of 70 and served 64 children. The cause for the low numbers in the Purchase area is due to experienced staff filling open positions within the TANF and Diversion programs. One position remains open in the Purchase area.

# PACS Kynect Program

**Josh Wilhelm**  
*Director*

The mission of the kynect program is to assist individuals to navigate through the Kentucky Health Benefit Exchange (KHBE). As a part of Pennyrile Allied Community Services, our target market is low income households, however our services are available to anyone who is uninsured. PACS Kynect Program is a subcontract with Community Action of Kentucky that runs from August 15, 2013 through June 30, 2014.

Each employee for the kynect program is known as a “kynect In-Person Assister” or “kynector.” Each kynector has endured training and have been certified by the state of Kentucky to assist individuals in completing applications for KHBE.



In order to meet the terms of our contract, we are required to enroll 117 (households/ individuals) for Region 2, and enroll 25 (households/individuals) for Region 1 per month. Listed below are the three different types of enrollments available on the Kentucky Health Benefit Exchange.

- **Medicaid-** Medicaid is based solely on income and is derived from the Federal Poverty Line distributed each year by the federal government. Traditionally, individuals below or at the federal poverty line were eligible for Medicaid benefits, however Kentucky has elected to expand its eligibility with new provision from the Affordable Care Act (ACA). Medicaid now encompasses 133% of the federal poverty line.

<b>Family Size</b>	<b>Household Income</b>
1	\$16,105
2	\$21,708
3	\$27,311
4	\$32,913



- **Kentucky Children’s Health Insurance Program (KCHIP)**- provides free or low cost health insurance for Kentucky’s children. KCHIP is available for children who are a resident of the state, under 19 years of age, and not covered by health insurance (including Medicaid). KCHIP is based off of annual household income that is slightly higher than that of Medicaid. This ensures that all parents that meet the criteria for Medicaid, are able to obtain KCHIP for their children as well.
- **Quality Health Plan (QHP)**- Qualified Health Plans are health plans that are certified by KHBE, provides the essential benefits package, and complies with other requirements established by the cabinet of Health and Human Services

Open enrollment for the purchase of private insurance ran from October 1, 2013 through March 31, 2014. However individuals that meet the criteria for Medicaid, or have a qualifying event can still apply throughout the entire year. During open enrollment, PACS kynect program enrolled 1,571 individuals/households in our 9 county service area.

## **Pennyrile Allied Community Services, Inc.**

### *Kynect Program*

#### **Open Enrollment Results**

	<b>Medicaid</b>	<b>QHP</b>	<b>Total</b>
October	75%	25%	122
November	79%	21%	198
December	82%	18%	249
January	75%	25%	291
February	77%	23%	277
March	74%	26%	434
<b>Total</b>	<b>76%</b>	<b>24%</b>	<b>1571</b>

After open enrollment, individuals can still apply through the Kentucky Health Benefit Exchange if they meet the household guidelines for Medicaid, KCHIP, or have a qualifying event. Qualifying events include change of income, change of household size, or loss of coverage. Employers are also able to use SHOP to purchase plans for their employees on KHBE.

**Small Business Health Options Program (SHOP)** is for employers with fewer than 50 employees that wish to purchase coverage for their employees. Employers are able to determine payments, choose different plans, and determine different periods such as coverage start date and dates of payments. SHOP runs throughout the entire year to better meet the needs of small business owners.

# Retired and Senior Volunteer Program



**Your RSVP Team—Terrye Doyle, Carmen Finley, John Thompson, Mary Robinson, Connie Reece, and Edith Lewis.**

The Retired and Senior Volunteer Program (RSVP) recruits and places volunteers that are fifty-five years of age and older in non-profit and/or public agencies throughout Christian, Hopkins, Muhlenberg, and Trigg Counties.

RSVP is federally funded by The Corporation for National and Community Service and matched with local money from Fiscal Courts in Christian, Hopkins, Muhlenberg, and Trigg Counties; the cities of Cadiz, Dawson Springs, Greenville, Hopkinsville, and Madisonville; the United Ways in Christian, Hopkins, and Trigg Counties; and Senior Medicare Patrol Capacity Building Grant. Together these funds support one full-time Director and four part-time County Coordinators.

RSVP's program year is April through March. Going into our 37th year, 2,372 RSVP volunteers in our community have donated 1,459,828 hours. If you were to take those hours and multiply them by AARP's Value of the Volunteer in Kentucky at \$17.37 per hour, \$25,115,102.36 was saved by the agencies they helped.

## April 1, 2013-March 31, 2014

	Unduplicated Volunteers	Volunteer Hours	New Volunteers
<b>Christian County</b>	160	20,243	28
<b>Hopkins County</b>	165	18,270	20
<b>Muhlenberg County</b>	107	19,314	28
<b>Trigg County</b>	152	21,984	27
<b>Total</b>	584	79,811	103

- 49 RSVP volunteers tutored 49 students with their reading and math.
- 7,832 pounds of white paper, cans, bottles, ink cartridges, newspapers, and fabric was recycled and kept out of the landfill.
- 1890 individuals were assisted with their taxes at no charge by 29 RSVP volunteers and \$1,262,429.00 was refunded to the people assisted.
- 181 RSVP volunteers distributed food boxes, clothing, household goods; served food at the Salvation Army, and provided heating and rent assistance to 33,375 needy.

- 22 RSVP volunteers provided respite to 213 Hospice Clients.
- 108 RSVP volunteers visited 910 residents at nursing homes and assisted living facilities.
- 239 hand-made quilts and 50 walker bags were made by RSVP volunteers and were provided to local agencies for abused and neglected children, Nursing Homes, Housing Projects, an Indian Reservation in Arizona, the Veteran's Center, Bright Life Farms, and Pennyryle Children's Advocacy Center.
- 75 RSVP volunteers gave 12,229 volunteer hours at their local hospital.
- 72 RSVP volunteers counseled with 6,890 seniors and provided Medicare Assistance or information to protect against fraud, waste, and abuse of Medicare.
- 38 RSVP volunteers did their part in recognizing the 16,493 Active Duty Military and Veterans in the area by serving as Honor Guard at Military Funerals, recognizing Veterans with a Field of Flags, providing gift boxes to deployed military, making quilts for the children of deployed soldiers, passing out flags to school children during Veteran's Day Parades, and assisting the American Legion and VFW's in the community



**Christine Gee, our Oldest RSVP Volunteer, turned 100 years old on September 27, 2013.**



**Senior Medicare Patrol Training 2013 at Trigg County Senior Center**

## **SENIOR MEDICARE PATROL (SMP)**

Since its inception in 1997, the role of Senior Medicare Patrol (SMP) has evolved as a program to empower senior citizens to prevent health care fraud through outreach and education. The staff and volunteers educate Medicare and Medicaid beneficiaries, family members, and caregivers to actively protect themselves against fraud, waste, and abuse by reviewing their Medicare Summary Notices (MSNs) to detect and report suspected errors. The volunteers receive training and are available to meet with individuals for counseling or to make group presentations throughout the nine counties in the Pennyryle Area. The U.S. Administration on Aging (AoA) funds the Senior Medicare Patrol Program.

### **June 2013 – May 2014**

Area	Number of Events	Number Assisted
Community Education	83	5,479
One-on-One Counseling		422
Presentations	19	6,997
Media Events	58	339,025

# Transportation



**Ken A. Johnston**  
*Director*

The Transportation Program's primary purpose is to provide safe, reliable, and affordable transportation options to the residents of the Pennyrile. Services are provided throughout PACS 9 Counties, with reduced fares or free service available to eligible individuals. We at PACS promote self-sufficiency by providing the residents of the Pennyrile Area with a means to get to work and/or services and resources which otherwise would not be accessible.

## REPORT OF OPERATIONS FY 2014

87 VEHICLES IN DAILY USE

29 Wheel Chair Lift Equipped Vehicles

25 Passenger Vehicles

33 Lowered Floor Wheel Chair Vans

Days of Service-----	266
Total Trips -----	190,012
Average Trips per Day -----	714
Total Miles Traveled -----	2,121,111
Average Miles per Day -----	7,974
Total Wheel Chair Client Trips -----	21,936
Veteran Trips -----	1,064



**T**ransportation is coordinated, dispatched and provided by the Human Services Transportation Managers, Dispatchers and Senior Center Directors. All PACS employees work together for the common goal of providing safe, efficient and necessary transportation to the residents of the Pennyriple Region. The funding for the various Transportation Programs comes through the KY Office of Transportation and Delivery, the Older Americans Act (Title III), Contracts with various Agencies, Donations, and Fares.



**A** survey of Americans 65 and older states that non-drivers take 15% fewer trips to the doctor, 59% fewer shopping trips and restaurant visits, and 65% fewer trips for social, family, and religious activities than those using an individual vehicle. Public transportation is a way for these non-drivers (particularly low-income seniors and disabled individuals) to gain access to important services and activities that improve public health, such as healthcare appointments, basic shopping, banking, education, and employment opportunities.



**M**ore than half (65 percent) of all PACS Transportation trips are made to commute to medical appointments, while 35 percent are trips for paying bills, work, shopping centers, and visiting our Senior Citizen Centers.





## *TRANSPORTATION FUNDING PROVIDERS*

- Kentucky D.O.T.
- All 9 Counties in the Pennyroyal
- T.R.P. and Positive Step Programs
- Trace Tri-County
- Muhlenberg Co. Opportunity Center
- Pennyroyal Behavioral Health
- Miscellaneous Contracts
- R.S.V.P.
- Aging
- Passenger Fare/Contribution
- State Guardianship
- JARC and New Freedom
- National RTAP
- Veterans Transportation KDVA
- United Mine Workers Association
- Ridgewood Terrace
- Christian Heights
- Maple Manor
- Bradford Heights
- Bright Life Farms
- Southside Baptist Church
- And Many More...

Transportation isn't just oil, gas, and a driver's salary. Our team works tirelessly to keep these vehicles on the road serving our communities. They have to be serviced regularly to be as safe, efficient, and as clean possible. Here is a quick "behind the scenes" look at PACS Transportation.

<b>1</b>	Engine	<b>1</b>	Steering Column
<b>5</b>	Transmissions	<b>1</b>	Wheel-Chair Lift
<b>40</b>	Brakes Front	<b>216</b>	Tires
<b>19</b>	Brakes Rear		
<b>3</b>	Radiators		
<b>23</b>	Batteries		
<b>3</b>	Starters		
<b>5</b>	Windshields		
<b>5</b>	Windshield Repairs		
<b>9</b>	Alternators		
<b>7</b>	Belts		
<b>18</b>	Front End Alignments		



# Weatherization

The scope of the Weatherization program continues to be one of assisting in the achievement of a more helpful dwelling environment and maximum energy conservation for low-income clients.

The first priority measure PACS performs on a house or mobile home is checking the energy systems of the dwelling. This includes furnaces, space heaters, fireplaces, water heater jackets, duct wraps and duct repairs if needed, flue repairs, safety materials and safety repairs. A National Energy Audit is performed on each house and a Manufactured Energy Audit is performed on each mobile home PACS serves. These audits show the areas the Weatherization program should address while performing Weatherization services.

As the second priority, the major infiltration work is completed. This includes repairing and/or replacing missing doors, panels, panes; missing windows and/or windowpanes; repairs to supply and return ducts; and major envelope holes. The general heat waste priority is then repaired, blocking is installed, attic bypasses are addressed and sealed, roof repair, which is very limited by regulations, is completed. If necessary, the walls of the dwelling are then repaired and insulated. Floors are repaired, ground cover is installed underneath the structure, pipe wrap, and insulation is completed. With LIHEAP funds combined with DOE, the Weatherization program has completed 22 homes.

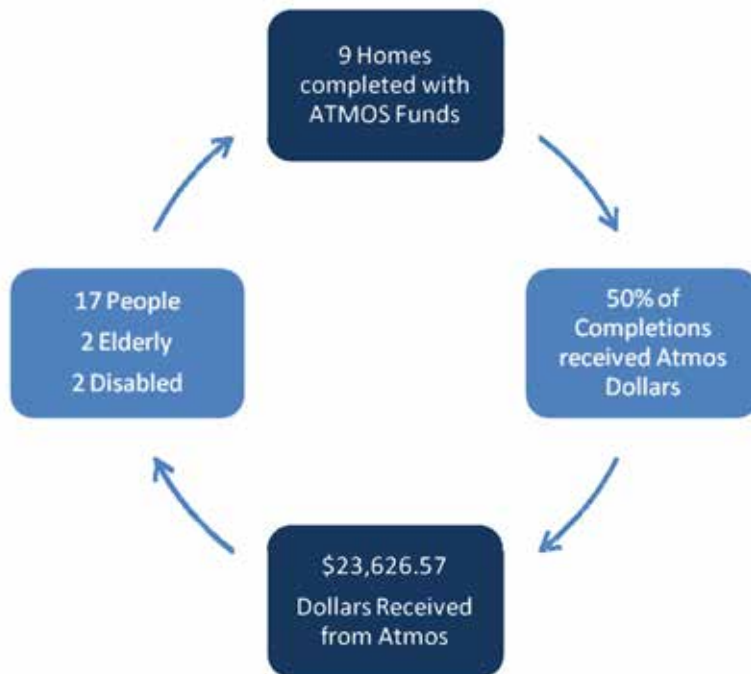


## ATMOS (C.A.R.E.S.)

The Demand Side Management (DSM) partnership program with Atmos Gas Company is intended to provide current low-income Atmos Gas residential consumers assistance and advice concerning energy efficient improvements specific to their homes.

The program is offered at no cost to the participant. This program acts as a “piggyback” program in conjunction with PACS Weatherization program to ensure the most energy saving measures are completed to conserve the greatest amount of energy. Caldwell, Christian, Crittenden, Hopkins, Livingston, Lyon, Muhlenberg, Todd, and Trigg counties are served by CARES.

The goal of this program is to reduce the energy usage of Atmos Gas residential customers. In order for one to receive the CARES benefits, one must be eligible for PACS Weatherization program. The program guidelines are based on the 200% OMB Poverty Guideline. These guidelines are based on number of people in household and allowable yearly income.



## Kentucky Utilities (WinterCare)

The WinterCare Energy Fund, Inc. provides utility payment assistance on behalf of the low-income families residing in the seven counties served by the Pennyriple area. The WinterCare Energy Fund, Inc., a non-profit corporation, was established in July 1983 in order to implement an agreement negotiated between Kentucky Utilities Company, Inc. which provided that KU would solicit contributions for the low-income energy assistance from its residential customers. KU customers are provided the opportunity to contribute to WinterCare through the Company's regular billings for electric service. Contributions received by KU are collected and submitted to WinterCare.

Since KU's service area covers 78 counties throughout Central and Western Kentucky, Community Action agreed to provide the administrative support necessary so that WinterCare can provide assistance to low-income families residing outside Community Action's four county service area. Since the original agreement, a number of utilities have signed agreements with WinterCare, expanding its coverage, including the Pennyriple Allied Community Services, Inc.

To be eligible for WinterCare services, applicants must meet a 150% Federal Poverty Guideline set by OMB (Office of Management and Budget). This guideline serves as a guide to allow for the number of people in the family and total family income.

PACS receives the total direct contributions sent in to WinterCare from our area during the months of November through May of each year. These funds come directly from the WinterCare Energy Fund in Lexington, Kentucky. As these are contribution only funds, the amount of funds differs each year. The maximum payment cannot exceed \$300.00 per household assistance period. The WinterCare program funds are considered a "last resort" for applicants. This program works closely with the LIHEAP program to ensure services are not duplicated.



# Fiscal Year 2013-2014 Funding

Program	Funding Source	Federal	State	Local	Totals
*Adult Day Care	Cabinet for Health and Family Services		149,876		149,876
*Center for Medicare & Medicaid Services (SHIP)	Cabinet for Health and Family Services	43,855			43,855
*CDSME	Cabinet for Health and Family Services	2,500			2,500
*Home Care	Cabinet for Health and Family Services		601,230	54,391	655,621
*MIPPA	Cabinet for Health and Family Services	36,628			36,628
*NSIP (USDA) Meals	Cabinet for Health and Family Services	116,669			116,669
*Senior Community Service Employment (SCSEP)	Cabinet for Health and Family Services	162,829		19,454	182,283
*Title III	Cabinet for Health and Family Services	644,601	176,062	211,509	1,032,172
Community Collaborations for Children (CCC) Pennyrile & Purchase	Cabinet for Health and Family Services	314,687		104,892	419,579
Community Services Block Grant (CSBG)	Cabinet for Health and Family Services	675,940		175,600	851,540
Family Preservation (DIVERSION) Pennyrile & Purchase	Cabinet for Health and Family Services		787,500		787,500
Family Preservation (IFPS) Pennyrile & Purchase	Cabinet for Health and Family Services		290,000		290,000
Family Preservation (FACTS) Pennyrile & Purchase	Cabinet for Health and Family Services	104,400			104,400
Family Reunification (FRS) Pennyrile & Purchase	Cabinet for Health and Family Services	197,200			197,200
Temporary Assistance for Needy Families (TANF) Pennyrile & Purchase	Cabinet for Health and Family Services		423,400		423,400
**Kentucky Seniors Medicare Patrol (SMP)	Louisville Metro Government Dept of Housing & Family Services	21,139		7,191	28,330
**Kentucky Seniors Medicare Patrol (SMP) Special Grant	Louisville Metro Government Dept of Housing & Family Services	21,686			21,686
***Home Energy Assistance (LIHEAP)	Cabinet for Health and Family Services	1,825,912			1,825,912
***Kynector Region 1 & 2	Cabinet for Health & Family Services	555,787			555,787
****Weatherization DOE	Kentucky Housing Corporation	121,025			121,025
****Weatherization LIHEAP	Kentucky Housing Corporation	362,189			362,189



# Fiscal Year 2013-2014 Funding

Retired & Senior Volunteer (RSVP)	Corporation for National and Community Service	78,253		4,200	82,453
Human Services Transportation	KY Transportation Cabinet	1,761,113	791,249		2,552,362
RTAP	KY Transportation Cabinet		9,000		9,000
KDVA	KY Transportation Cabinet			18,068	18,068
Section 5309 Bus and Bus Facilities	KY Transportation Cabinet	268,820			268,820
Section 5339 Capital Equipment	KY Transportation Cabinet	28,242	3,138		31,380
Section 5310 Capital (Buses)	KY Transportation Cabinet	203,222	25,403		228,625
Section 5311 Administration & Operating	KY Transportation Cabinet	215,000		185,000	400,000
Section 5316 JARC Operating	KY Transportation Cabinet	50,000		50,000	100,000
Section 5316 JARC Christian and Muhlenberg	KY Transportation Cabinet	35,043		35,043	70,086
Section 5317 New Freedom	KY Transportation Cabinet	23,369		23,369	46,738
Tax Counseling for the Elderly (TCE)	Internal Revenue Service	15,000			15,000
ATMOS WEATHERIZATION	Atmos Energy			9,864	9,864
Christian County CSBG Helping Hands	Hopkinsville Electric System			5,000	5,000
Christian, Hopkins, Livingston, Lyon, Muhlenberg	LG&E And KU Services Company			5,000	5,000
Wintercare	Wintercare Energy Fund			12,746	12,746
EFSP Caldwell County	Emergency Food and Shelter	2,439			2,439
EFSP Hopkins County	Emergency Food and Shelter	9,054			9,054
EFSP Livingston County	Emergency Food and Shelter	3,778			3,778
EFSP Todd County	Emergency Food and Shelter	7,159			7,159
EFSP Trigg County	Emergency Food and Shelter	4,446			4,446
Hopkins County Assistance Center	Hopkins Count Fiscal Court			56,844	56,844
Hopkins County Assistance Center	Local Donations			37,742	37,742
Local Donations for CSBG 9 Counties	Donations from the Community			30,602	30,602
Muhlenberg County Senior Citizens Center	United Way of the Coalfield			5,043	5,043
Regional Senior Citizens Center Hopkins	United Way of the Coalfield			64,803	64,803
Retired & Senior Volunteer (RSVP Hopkins)	United Way of the Coalfield			2,100	2,100
Caldwell County Senior Citizens Center	United Way of the Pennyrile			6,824	6,824
Christian County Senior Citizens Center	United Way of the Pennyrile			18,900	18,900
Retired & Senior Volunteer (RSVP Christian)	United Way of the Pennyrile			11,190	11,190
Retired & Senior Volunteer (RSVP Trigg)	United Way of the Pennyrile			2,835	2,835
Todd County Senior Citizens Center	United Way of the Pennyrile			3,469	3,469
Trigg County Senior Citizens Center	United Way of the Pennyrile			3,829	3,829
Caldwell County Senior Citizens Center	City of Princeton			1,450	1,450
Caldwell County CSBG	City of Princeton			1,450	1,450
Trigg County CSBG	Treasurer of Trigg County			2,500	2,500
Muhlenberg County Senior Citizens Center	Julius J. Cohen Fund Green River Area Community Foundation			2,643	2,643
Retired & Senior Volunteer (RSVP)	City of Hopkinsville			8,000	8,000
Retired & Senior Volunteer (RSVP)	Christian County Fiscal Court			8,160	8,160

# Fiscal Year 2013-2014 Funding

Regional Senior Citizens Center and RSVP	City of Madisonville			31,150	31,150
Regional Senior Citizens Center and RSVP	Hopkins County Fiscal Court			31,150	31,150
Retired & Senior Volunteer (RSVP)	City of Central City			1,000	1,000
Retired & Senior Volunteer (RSVP)	City of Greenville			2,000	2,000
Retired & Senior Volunteer (RSVP)	Muhlenberg County Fiscal Court			6,000	6,000
Retired & Senior Volunteer (RSVP)	City of Cadiz			2,000	2,000
Retired & Senior Volunteer (RSVP)	Trigg County Fiscal Court			3,000	3,000
5310 Transportation (VAN)	Caldwell County Fiscal Court			4,000	4,000
5310 Transportation (VAN)	Christian County Fiscal Court			4,700	4,700
5310 Transportation (VAN)	Crittenden Co. Fiscal Court			2,700	2,700
5310 Transportation (VAN)	City of Madisonville			2,500	2,500
5310 Transportation (VAN)	Hopkins Co. Fiscal Court			1,350	1,350
5310 Transportation (VAN)	Livingston Co. Fiscal Court			4,000	4,000
5310 Transportation (VAN)	Muhlenberg County Fiscal Court			4,000	4,000
5310 Transportation (VAN)	Todd County Fiscal Court			4,000	4,000
5310 Transportation (VAN)	Trigg County Fiscal Court			4,700	4,700
Grand Totals		7,911,985	3,256,858	1,297,961	12,466,804

## Sub-Contract

\*Pennyrile Area Development District

\*\*Louisville Metro Government Department of Housing & Family Services

\*\*\*Community Action of Kentucky

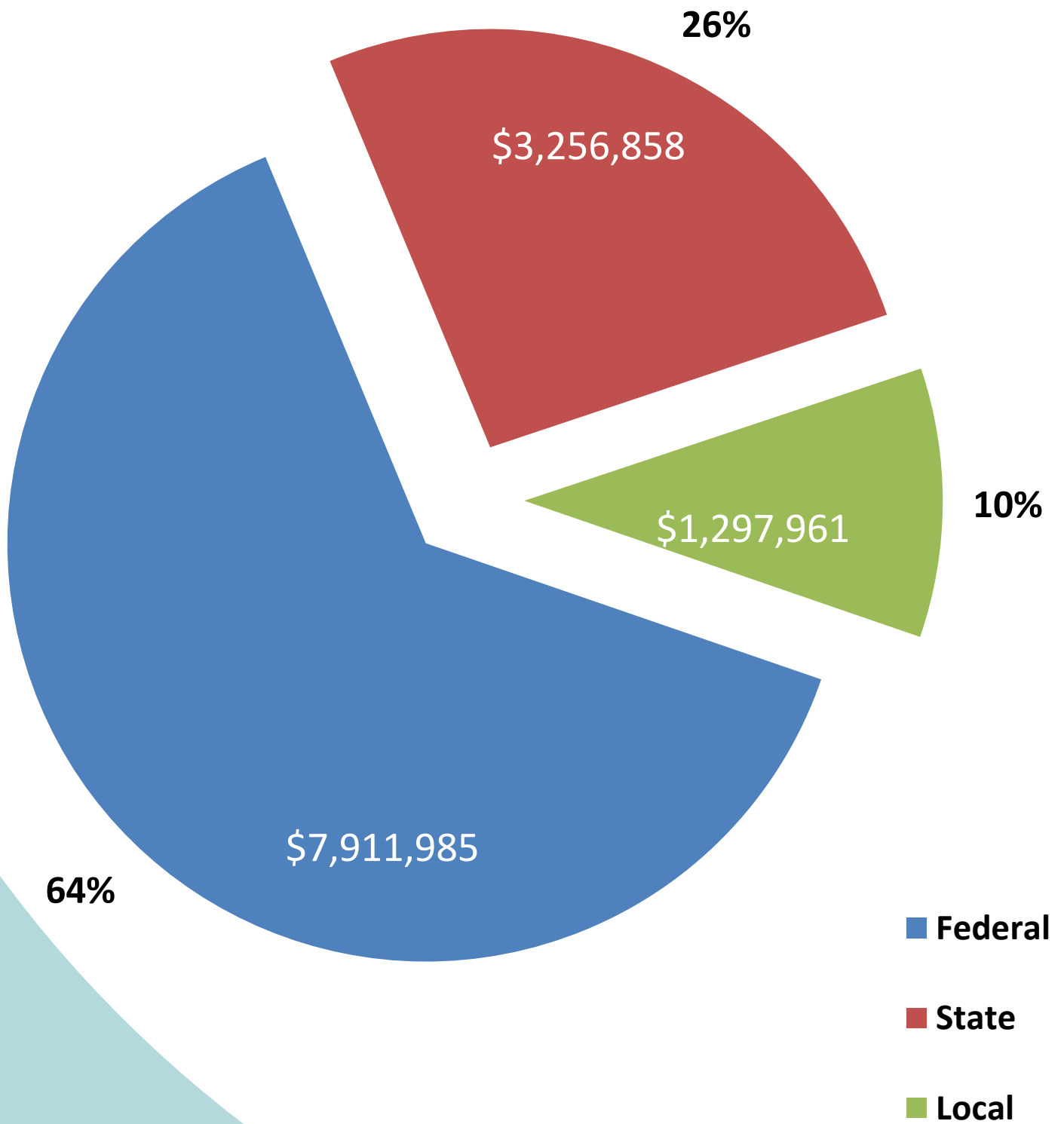
\*\*\*\*Kentucky Housing Corporation

Diane Croney-Turner, Finance Director

Mona Fowler, Adm. Assistant/Bookkeeper

Christina Porter, Bookkeeper

# 2013-2014 Summary of Revenue



# PACS County Offices

## COMMUNITY SERVICES OFFICES

<b>County</b>	<b>Coordinator</b>	<b>Address</b>	<b>Telephone</b>
Caldwell	Helen Shipman	110 S. Cave St. Princeton, KY 42445	270 365-5097
Christian	Alpha Downs Monike McGlothan	P.O. Box 549 1200 S. Clay St. Hopkinsville, KY 42241	270 885-4959
Crittenden	Kathey Belt	P.O. Box 252 402 N. Walker St. Marion, KY 42064	270 965-4763
Hopkins	Bobbi Wilcox	P.O. Box 427 130 E. Branch St. Madisonville, KY 42431	270 821-8114
Livingston	Ginger Dietz	P.O. Box 373 502 Rudd St. Smithland, KY 42081	270 928-2827
Lyon	Beverly Stephenson	P.O. Box 567 Courthouse Square Eddyville, KY 42038	270 388-7812
Muhlenberg	Vickie Blankenship	P.O. Box 422 30 Big John Plaza Dr. Greenville, KY 42345	270 338-5080
Todd	Penny Hyams	P.O. Box 501 Washington St. Elkton, KY 42220	270 265-5422
Trigg	Miranda Choate	P.O. Box 1266 52 South Road, Suite B Cadiz, KY 42211	270 522-3265

# PACS County Offices

## SENIOR CITIZENS CENTER

<b>County</b>	<b>Coordinator</b>	<b>Address</b>	<b>Telephone</b>
Caldwell	Mitzi Bumpus	P.O. Box 474 200 Eagle St. Princeton, KY 42445	270 365-7446
Christian	Jackie Harper	1402 East 7th St. Hopkinsville, KY 42240	270 886-8885
Crittenden	Kim West	210 N. Walker Marion, KY 42064	270 965-5229
Hopkins	Connie Sleeper	200 North Main St. Madisonville, KY 42431	270 821-1620
Livingston	Jennifer Kirk	P.O. Box 373 508 Rudd St. Smithland, KY 42081	270 928-2811
Lyon		P.O. Box 648 631 W. Dale Avenue Eddyville, KY 42038	270 388-2171
Muhlenberg	Krystal Demond	P.O. Box 208 620 Cleaton Rd. Powderly, KY 42367	270 338-6222
Todd	Tamie Sears	P.O. Box 696 104 Morris Weathers Rd. Elkton, KY 42220	270 265-5935
Trigg	Cissy Lawrence	P.O. Box 99 127 Joy Lane Cadiz, KY 42211	270 522-8341



# PACS County Offices

## RETIRED & SENIOR VOLUNTEER PROGRAM

<b>County</b>	<b>Coordinator</b>	<b>Address</b>	<b>Telephone</b>
Christian	Mary Robinson	1100 South Liberty St. Hopkinsville, KY 42240	270 886-6341
Hopkins	Connie Sleeper	200 N. Main St. Madisonville, KY 42431	270 821-2252
Muhlenberg	John Thompson	620 Cleaton Rd. Powderly, KY 42367	270 338-4043
Trigg	Terrye Doyle	127 Joy Lane Cadiz, KY 42211	270 522-1713
Christian	Edith Lewis SMP Coordinator	1100 S. Liberty St. Hopkinsville, KY 42240	270 886-6341

## HUMAN SERVICE TRANSPORTATION

<b>County</b>	<b>Manager/ Dispatcher</b>	<b>Address</b>	<b>Telephone</b>
Caldwell, Crittenden Lyon, Livingston	Jane Oliver	307 E. Main St. Princeton, KY 42445	270 365-1647
Central Office	Jewel Hankins Josette Kelly	1111 S. Clay St. Hopkinsville, KY 42240	270 886-6641
Christian	Koreana Comperry Kristine George	1200 S. Clay Street Hopkinsville, KY 42240	270 886-7999
Hopkins	Jeff Browning David Pierce	136 E. Branch St. Madisonville, KY 42431	270 821-3232
Muhlenberg	Whitney Pendley	55 Career Way Powderly, KY 42367	270 338-6222
Todd	Virginia Wilson	104 Morris Weathers Lane Elkton, KY 42220	270 265-5935

# PACS County Offices

## FAMILY PRESERVATION PROGRAMS

<b>County</b>	<b>Supervisor</b>	<b>Address</b>	<b>Telephone</b>
Caldwell	Joe Farless	307 E. Main St. Princeton, KY 42445	270 365-6402
Christian	Kaishelia Davis Stephanie P'Pool Joe Farless	1100 S. Liberty Hopkinsville, KY 42240	270 707-9735 270 707-9736
Purchase Area	Amanda Roberson Dixie Goodlet	328 S. 9th St. Mayfield, KY 42066	270 247-7072 270 247-7089

# PACS Mission Statement

The mission of Pennyrile Allied Community Services, Inc. is to reduce and eliminate poverty by providing the opportunity for education, training, work and the opportunity to live with dignity and decency. This philosophy focuses on self-sufficiency for the client and the reduction of dependency where possible.

In carrying out the acknowledged mission, the key elements in the functions and operations at the PACS level are:

- A. To coordinate human service efforts throughout the Pennyrile Area to avoid duplication, improve delivery of services and relate programs to one another;
- B. To plan and evaluate long range and short range strategies for overcoming poverty in the Pennyrile Area;
- C. To mobilize public and private resources in support of low income and elderly programs;
- D. To encourage participation, to the maximum degree feasible, by low-income residents of communities in the development and operation of community action programs for their betterment;
- E. To collect and assemble pertinent information and data available from all agencies of the State, Federal and local governments, as well as private agencies concerning issues of elderly and poverty and disseminate such information to interested parties;
- F. To provide technical assistance, directly or through service on tracts, and to improve and enhance programs of a human service nature;
- G. To measure and evaluate, directly or through contracts, the impact of the human service efforts in order to determine the effectiveness of programs in achieving state goals, impact on related programs, and the structure and mechanism for the delivery of services;
- H. To coordinate and mobilize volunteers to enhance human service programs and promote community services; and
- I. To educate low-income eligible participants in the fundamentals of nutrition and healthy lifestyle choices.



**Community Action:  
50 Years of Moving Forward**

**Pennyriple Allied Community Services, Inc.**

***Judy R. Peterson, Executive Director***

**P.O. Box 549**

**1100 S. Liberty Street**

**Hopkinsville, KY 42241-0549**

**(270) 886-6341 (800) 264-0643**

**[www.pacs-ky.org](http://www.pacs-ky.org)**