

# Pennyrile Allied Community Services, Inc.

## Reasonable Modifications for Individuals With Disabilities

### POLICY STATEMENT

It is the policy of Pennyrile Allied Community Services, Inc. (PACS) to make reasonable modifications to its policies, practices and procedures when requested to do so by individuals with disabilities, when such accommodations are necessary to avoid discrimination on the basis of a disability, in order to comply with the Americans with Disabilities Act.

Requests for accommodations will be considered on a case-by-case basis and may be denied on one or more of the following grounds:

Granting the request would fundamentally alter the nature of PACS transportation service, programs or activities;

Granting the request could create a direct threat to the health or safety of the requestor or others;

Granting the request would create an undue financial or administrative burden for the Agency; or

Without such modification, the individual with a disability is otherwise able to fully use PACS transportation services, programs or activities for their intended purpose.

Any individual, group of individuals or entity that wants PACS to modify its transportation services to accommodate a disability should make a request to the following address:

**Mr. Kenneth Johnston**  
**Transportation Director**  
**P O Box 549**  
**Hopkinsville, KY 42241**  
**Phone: (270) 886-6341**  
**1-800-264-0643**  
**Fax: (270) 886-1256**  
**Or e-mail to**  
[ken.johnston@pacs-ky.org](mailto:ken.johnston@pacs-ky.org)

When making a request, please include contact name, address, telephone numbers and, if applicable, an e-mail address. Please thoroughly describe what is needed in order for you to use transportation services and why this assistance is necessary.